



### Pets Plus Us® Member Complaint Form

<b>Member Name:</b>		<b>Address:</b>	
<b>Phone Number:</b>		<b>Email:</b>	
<b>Policy Number:</b>		<b>Preferred Contact Method:</b>	

#### Complaint Summary:

Please provide a summary of your complaint for our team to review. If you require additional space, you may add additional pages to this complaint form.

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#### Supporting Documents (Optional):

Please indicate the supporting documents being included with this complaint form for consideration by our team.

1.		3.	
2.		4.	

#### How to Submit This Complaint Form:

You may submit this form, along with any supporting document to us via email, mail, or fax using the information listed below. If you are mailing us a copy of your complaint, please keep a copy for your records. We will contact you within 72 business hours after receiving your complaint.

**Email:**

info@petsplusus.com

(Please include the phrase “ATTN: Quebec Complaints Team” in the subject line of your email)

**Mail:**

Pets Plus Us

ATTN: Quebec Complaints Team  
710 Dorval Drive, Suite 400  
Oakville, ON L6K 3V7

**Fax:**

1-866-428-2199

(Please include the phrase “ATTN: Quebec Complaints Team” on the cover sheet of your fax)

**Société d'Assurances Collectives (Sodaco) Inc. (Courtier en Assurance de Dommages)**

Pets Plus Us Pet Insurance policies are distributed in Québec by Société d'Assurances Collectives (Sodaco) Inc.

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